

# Smith & Chambers

B e s p o k e J o i n e r y

Bitteswell, Leicestershire

A trading name of I.G.Smith & sons Ltd

## Workmanship Guarantee

**Smith & Chambers**

**01455 203357**

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### Manufacturer's Product Guarantee

Joinery that is factory finished holds 5 year manufacturer's Warranty for frames against failure in joints distortion over 6mm in a height of 2100mm, and rot when adequately maintained in line with manufacturers guarantee (full details available on our website).

Joinery that is factory finished holds 5 year manufacturer's Warranty for door panels against failure in joints distortion over 6mm in a height of 2100mm when adequately maintained in line with manufacturers guarantee (full details available on our website).

IGU - 5 years - Guaranteed against the failure of hermetical seals (i.e. misting between panes).

Hardware holds a minimum of 1 year guarantee against failure in locking mechanisms, hinges and all metallic moving parts when adequately maintained in line with manufacturers guarantee (full details available on our website).

### Workmanship

Workmanship Guarantee - 2 years: - Guaranteed against physical faults or errors in the installation which have been caused by defective workmanship.

Building Regulations 6 years: - Where the works are registered with a Competent Person Scheme; this guarantee covers a breach of the Building Regulations in force at the time of the completion of the works.

#### Conditions

1. Guarantee periods effective start date is from completion of installation.
2. Written permission is not required to assign Building Regulation guarantee activities to a third party which is freely transferable. All other aspects of this guarantee are transferable to new owners of the goods for an admin cost of £0.00.
3. In the event of a dispute relating to the terms of this guarantee the Certass Certification nominated Alternate Dispute Resolution (ADR) provider shall be used to mediate any disputes.
4. Any failure of materials due to faulty workmanship under the term of this guarantee will be repaired or replaced at sole discretion.

#### Exemptions

1. No guarantee is given as to the elimination of condensation.
2. Cosmetic deterioration to handles, letter plates and door handles etc. due to general wear and tear are not covered by this guarantee.
3. All guarantees are given in good faith. However, if it is deemed after a visit from a company representative that our product has been misused, tampered or damaged in any way etc, we will render the guarantee null and void, leaving any remedial work to be carried out at a pre-arranged fee, which shall be payable before any work commences.

Smith & Chambers is a trading name of IG Smith & Sons LTD

Registered in England & Wales No. 8266776

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